GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:2251
ANSWERED ON:06.05.2016
Appointment in AIIMS
Bidhuri Shri Ramesh;Choubey Shri Ashwini Kumar;Sigriwal Shri Janardan Singh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government is aware that large number of patients including those from outside Delhi are facing difficulties in getting appointments from doctors for treatment and surgeries particularly in AIIMS;

(b) if so, the details thereof and the reasons therefor along with action taken thereon; and

(c) whether Government has noted that patients taking online appointments are unable to meet the doctor at the given time particularly in AIIMS, if so, the details thereof and corrective steps taken thereon?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE
(SHRI JAGAT PRAKASH NADDA)
(a) to (c): AIIMS has introduced the E-Hospital online Registration System (ORS) including Patients Portal, Call Centre and IVRS to take appointments for OPD patients. The average OPD waiting time has thus decreased substantially. To reduce the waiting list for surgical procedures, a Surgical Block with 26 Operation Theaters has been sanctioned.